PREFACE

Edits to the fourth edition stem from the evolving nature of the role pharmacy plays in health care. Wording was added to reflect the essential role pharmacies play as part of caring for our patients. Many contemporary words and phrases were added in order to help you quickly assist a patient. However, these topics often involve more in-depth conversations that go beyond the scope of this reference. When using the formal version of the phrase, the word for "you" is usted. When using the informal or casual form of the phrase, the word for "you" is tú. In this edition, the formal version is presented first, and the informal version is presented second in parentheses.

When using the word "you" in the present tense, the usted form of the verb ends in a vowel and the tú form ends with a vowel and an s. For command verbs, which are used when giving instructions, the verb is conjugated differently in Spanish. When using the verbs with a patient, the usted (formal) may be more commonly used for older patients or adults you do not know. Tú (informal) may be used more with patients who are children or teenagers. Some adult patients who are younger or with whom you are very familiar may prefer tú to usted.

To access the supplemental resources referenced in this book, please scan the QR codes.